GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3287
ANSWERED ON:14.08.2003
COMPUTERISED RAILWAY RESERVATION
A. VENKATESH NAIK;ASHOK NAMDEORAO MOHOL

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government propose to improve the computerized railway reservation facilities;

(b) if so, the details thereof;

(c) whether the hardware/software installed in many reservation centers in the country particularly in Karnataka and Maharashtra is an outdated technology and goes out of order frequently;

(d) if so, whether the Railways have any proposal to modernize all the reservation centres in the country and to install latest technology hardware/software system;

(e) if so, the details thereof, State-wise; and

(f) if not, the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

(a) & (b): Yes, Sir. Expansion & improvement of computerized reservation facilities is a continuous process. These facilities are sanctioned at a number of new locations every year depending upon need and availability of funds.

(c): No Sir. The hardware equipment installed at PRS centres over all Indian Railways, including the locations in thestates of Karnataka and Maharashtra, is based on the latest and most suitable technologies. As regard failures of hardware, there was no major failure and up time of the equipment was of the order of 99%.

(d) to (f): Upgradation of hardware equipment with newer versions is a continuous process. Whenever the hardware equipment gets obsolete, or it has out-lived its useful life, it is replaced.